



Press Release

ELECTRONIC LABORATORIES

Underwriters Laboratories Recognizes Renau's Commitment to Quality with ISO 9001:2000 Certification

ISO 9001:2000 Certification for the Design and Manufacture of Electronic Microprocessor Controllers

Source: [Renau Electronic Laboratories](#)

7/15/2008

CHATSWORTH, CA—July 15, 2008— Renau Electronic Laboratories (Renau), a leader in microprocessor control design and development, is proud to announce that we have achieved ISO 9001:2000 Quality Management System certification through Underwriters Laboratories (UL) for the design and manufacture of microprocessor controllers.

"Renau has always been committed to providing the highest levels of service excellence. We are very proud of our ISO 9001:2000 registration," stated company president, Karol Renau. "This demonstrated that our focus remains on quality, world-class performance and continuous monitoring of our business operations to ensure that we deliver on the promises we make to our customers, employees, and vendor," he continued.

Established in 1981, Renau is a full-service designer and manufacturer of microprocessor controller applications. We take pride in offering our customers the most innovative, highest quality process controllers available. We combine all of our administrative, engineering, and manufacturing resources within our state-of-the-art manufacturing facility, right here in the USA. This allows for the tightest quality control standards from when we first receive customer specifications to when we deliver the final product to our customers. The ISO 9001:2000 Certification demonstrates this long-standing commitment to quality products, service, and total customer satisfaction.

Our long-standing commitment to quality was previously demonstrated by Renau's recognition by the Defense Contract Management Agency for maintaining an outstanding Quality Program and Inspection System. In June 2006, Renau was honored as a Gold Medalist by the Defense Supply Center Richmond for outstanding quality and service as a result of perfect on-time delivery and quality.

ISO 9001:2000 Certification recognizes a company's ability to meet and exceed customer expectations and requirements while increasing customer satisfaction. Renau's certification demonstrates compliance with internationally recognized quality processes and procedures that ensure continual improvements to our already outstanding design and manufacturing capabilities.

Renau began our certification process last year when we began executing internal audits of all areas of operation — from engineering, product design and manufacturing to shipping and receiving and customer satisfaction. A diverse team of internal auditors from every department at Renau was selected and trained to monitor and verify Renau's compliance with ISO requirements. At the conclusion of our internal audit cycle, representatives of UL came on site to begin the company-wide audit process, from pre-assessment to the final registration audit.

In June 2008, UL certified that Renau successfully passed all company-wide audits and achieved full certification for the design and manufacturing of electronic microprocessor controllers. As Karol Renau explains, "this is a testament to our commitment to process and quality that the company has lived by since its inception. We are very proud to have gained this registration." While UL will continue to monitor and audit Renau's maintenance of the registration, our internal audit team continues to verify the effectiveness of the quality management system year-round.

With these extra sets of eyes, Renau is perfectly situated to continually improve our quality-related processes and remain on the cutting edge of our industry. With complete employee commitment to an undying focus on the principles of Process Management, this registration can only serve to improve upon an already top-of-the-line business.

Renau's Quality Policy reads as follows:

"Renau Electronic Laboratories is committed to meeting the requirements of our customers and ISO 9001:2000. We have a focus on continual improvement, while working to exceed our customer's expectations in our products and services."

About Renau

Renau Electronic Laboratories designs and manufactures custom electronic microprocessor controllers and is an ISO 9001:2000 Certified Company. As a commercial manufacturer, Renau holds numerous exclusive worldwide rights and patents. Our products have a wide-range of applications, including industrial machines and the food-service, water purification, aerospace, and defense industries. We can custom-tailor a product to match your specific needs and applications. At Renau, we do more than design. We invent!

For more information about Renau Electronic Laboratories, please visit us at:

www.renau.com

Or contact our sales department at:

sales@renau.com